



SSD Utility Release Notes

Version: 4.0.0012 Release: June 30, 2020

Improvements

This is a maintenance release of SSD Utility, with the following enhancements:

Installation directory changed from Toshiba Memory Corporation to KIOXIA Corporation.

Bug fixes and reliability enhancements.

Minor updates to the EULA contents and the EULA is no longer saved in the installation folder.

Known Issues

Downgrade warning may be displayed when upgrading to a firmware version with alphabets (e.g. 12.a, 12.b). But it is actually an upgrade. (July 27, 2021)

After “All drives” is selected from the “Select drive” list, if selecting multiple drives in firmware update feature within “Firmware & BIOS Updates” indicated in the Maintenance tag, bootable media may not be created for some drives. Under this circumstance, for those which are not created, bootable media needs to be created one by one for firmware update. (August 26, 2020)

On Windows 8.1 the RC100 is not supported.

On Windows 8.1 when the RD400 is in use and its "Health" is less than 0%, a message "Value not available" will be displayed. This means you need to replace your SSD as soon as possible.

TL100 benchmark results may degrade if re-run immediately after a previous benchmark. Workaround is to wait a minute or two before re-running the benchmark.

On some PCs it is impossible to perform secure-erase: this happens if the PC BIOS issues SECURITY FREEZE LOCK the drive, and does not implement the suspend/resume cycle used to unfreeze it. Workaround is to use the secure erase feature in the BIOS if there is one, otherwise to perform secure erase on another PC.

On some laptops with dual Intel® & NVIDIA® graphics, SSD Utility may crash. This can be fixed by updating the Intel & NVIDIA drivers.

The mouse cursor is not displayed when using Bootable SSD Utility with a DisplayPort™ connection with a GeForce® 1070. Workaround is to boot in safe mode.

Secure Erase will produce an error if the target drive is in use (for example, drive is being read or written to).

The text on the Setup - Notifications pane “Suppress unsafe power loss alerts” is not clickable unlike other text in this area.

In a rare corner case, the password hint may become corrupted. While the password hint is corrupted,

- the password remains, and the X5700 can be locked/unlocked.
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