

XS700 USB Firmware Upgrade Tool User Guide

Overview

This readme file provides a quick usage guide on how to upgrade your XS700 firmware.

System Requirement

Operating System: Microsoft Windows10, 8.1

Recommended RAM: 1GB or above

Maximum XS700 to be upgraded a time: 1 unit

Firmware Upgrade Procedure

- 1) Plug XS700 into the computer.
- 2) Execute the EXE file within the folder.
- 3) Wait for progress bar to reach 100% for completion.
- 4) If this tool returns any error code, or have any questions, please contact product support at:
Global: <https://personal.kioxia.com/>
Mainland China: <https://personal.kioxia.com.cn/support/>

Troubleshooting

Issue	Solution
Computer does not recognize XS700 and cannot upgrade by firmware upgrade tool.	Computer does not recognize XS700 and cannot upgrade by firmware upgrade tool.
During upgrade, XS700's USB cable was accidentally removed, caused firmware upgrade to fail.	Please reconnect XS700, and repeat the firmware upgrade procedure.
During upgrade, computer was powered down, caused firmware upgrade to fail.	Please reconnect XS700, and repeat the firmware upgrade procedure.